

Quality Policy Statement

General statement:

Ashwell Construction Limited is committed to continually improving the performance of our construction projects and services, ensuring they meet or exceed customer expectations while complying with all relevant statutory, regulatory, and contractual requirements.

Our Quality Management System underpins the reliable delivery of safe, high-quality performance, effective project management, and consistently flawless outcomes. We aim to enhance customer satisfaction through the effective implementation and continual improvement of this system.

It is the policy of Ashwell Construction Limited to:

- Strive to satisfy the requirements of all customers, stakeholders, and interested parties, consistently meeting and exceeding their expectations.
- Comply with all legal requirements, codes of practice, and other obligations applicable to our activities.
- Reduce hazards, prevent injury and ill health, and minimize environmental impact.
- Provide the necessary resources, including equipment, trained and competent staff, to achieve these objectives.
- Ensure all employees are aware of their individual responsibilities under this quality policy.
- Maintain a management system that achieves these objectives, supports continual improvement, and effectively manages risk.
- Use this quality policy as a framework for setting, monitoring, reviewing, and achieving our objectives, programs, and targets.

Customer service is a fundamental part of our quality process. All employees receive training to ensure awareness and understanding of quality and its impact on customer satisfaction.

Quality is a dynamic measure of excellence, and every member of staff is involved in identifying opportunities to improve today, tomorrow, and in the future. Ashwell Construction Limited continually strives to build a workplace that employees are proud to be part of—one that communicates effectively, listens and responds appropriately, values staff, and invests in their development.

Quality is our passport to customer satisfaction and sustainable business growth. To maintain focus on continuous improvement, the Quality Management System is regularly reviewed by Top Management and the Quality and Compliance Officer to ensure it remains appropriate and effective. The system is also subject to regular audits.

Signed:



Russell Tampion (Director)

On behalf of Ashwell Construction Limited

Dated: 22.04.2026